

WILTSHIRE FRIENDLY SOCIETY LIMITED
TERMS OF REFERENCE

Role	Senior Independent Director
Responsibility	To The Board of Management
Key Objectives	<ol style="list-style-type: none">1. To be an independent contact for Members and other clients who are dissatisfied with any aspect of the Society's corporate performance.2. To be responsible for ensuring promotion of member engagement initiatives and providing high level support of such initiatives.3. To provide high level scrutiny of the TCF Committee to ensure its work coordinates with the best interests of Society members.4. To provide support to the Chairman and Deputy Chairman in the delivery of their objectives.5. To ensure that the views of Non-executive Directors are conveyed to the Chairman.
Decision Making and Resources	<ol style="list-style-type: none">1. To ensure the Board is appropriately informed about all relevant aspects of activities relating to the objectives and to ensure when appropriate, that Board decision and authority is sought in a timely manner and subsequently implemented.2. To ensure that all regular member engagement and periodic initiatives are appropriately and adequately resourced.
Principal Duties	<ol style="list-style-type: none">1. To be available to Society Members and other clients to address any issues and concerns which they might have or perceive.2. To attend sufficient meetings with Members to obtain a balanced understanding of their issues and concerns.3. To maintain dialogue with the TCF Committee in order to be fully briefed about the Society's TCF initiatives and activities and to provide guidance and support as required.4. To be available to other Non-executive Directors to address any issues/concerns which have not been dealt with through the normal channels of communication.